

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Alisdhair Campbell, *et al.*

Serial No.: 09/756,471

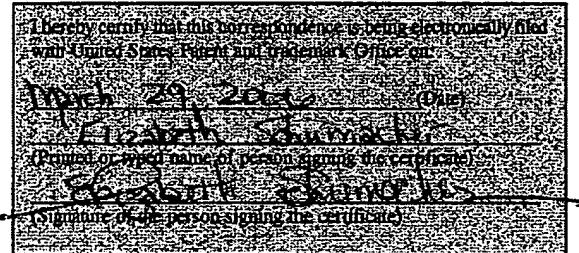
Filed: January 8, 2001

Title: CUSTOMER COMMUNICATION SERVICE SYSTEM

Grp./A.U.: 2645

Examiner: Gauthier, Gerald

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450



Sir:

**AMENDMENT UNDER 37 C.F.R. § 1.116**

In response to the Examiner's Action mailed March 15, 2006, please amend the above-identified application as follows:

*Entered*  
*Gerald Gauthier*  
GERALD GAUTHIER  
PATENT EXAMINER